

Web Requests Module

» Manage change throughout your organization

Scope:

uniPoint's Web Request module is a versatile solution to create, submit and monitor requests throughout all uniPoint modules. From any internet-enabled computer, you can create Request To-Do's inside uniPoint, assigned to users or groups. Web Requests can be actioned to create new or edit existing quality records without having to log in to uniPoint.

Advantages:

This module ensures you can react quickly to internal/external requests for service and that no request is lost or ignored. Track the status of requests in real-time, and improve communication from inside and outside your organization. Create an unlimited number of request types, each with their own process flow and approval. Each defined process can have an unlimited number of steps with user and due-date assignment

Request Examples:

- » Change to a Document
- » Maintenance on Equipment
- » CPA Request
- » New NC
- » Report Health & Safety Violation
- » Suggestion Box

Key Features:

- » Create requests from outside uniPoint
- » Define unlimited processes/approvals
- » Requests are linked to quality record
- » Track request to action completion
- » User-definable Types, Categories & Classes
- » Route and track request quickly & efficiently
- » Only requires Internet Information Services, (IIS) installed on your server.

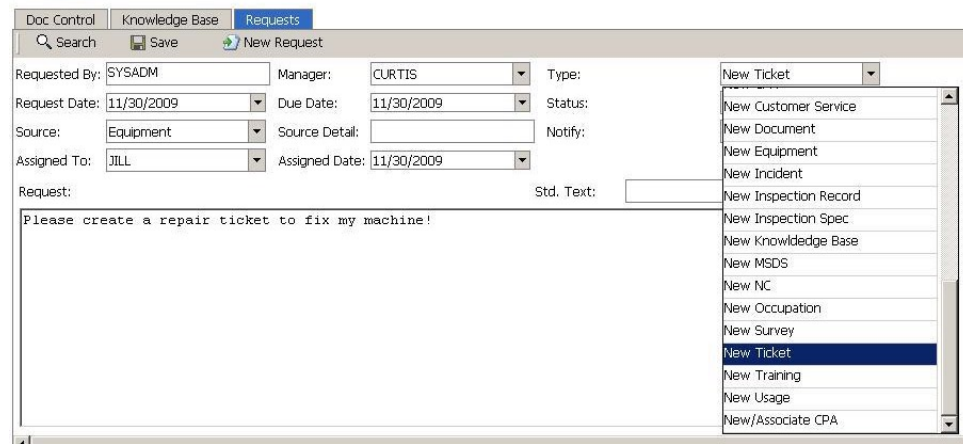


uniPoint 2010
Powered by Experience

User ID:

Password:

Database:



Doc Control Knowledge Base **Requests**

Search Save New Request

Requested By: SYSADM Manager: CURTIS Type: New Ticket

Request Date: 11/30/2009 Due Date: 11/30/2009 Status:

Source: Equipment Source Detail: Notify:

Assigned To: JILL Assigned Date: 11/30/2009

Request: Std. Text:

Please create a repair ticket to fix my machine!

- New Customer Service
- New Document
- New Equipment
- New Incident
- New Inspection Record
- New Inspection Spec
- New Knowledge Base
- New MSDS
- New NC
- New Occupation
- New Survey
- New Ticket**
- New Training
- New Usage
- New/Associate CPA

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